



Welcome to Vector Portal

Vector Portal is a customer friendly destination to help you interact and efficiently complete many of your business day-to-day operations

We are regularly adding new features, products, and capability to the Portal. Check in with your Account Manager or our newsletters for the latest updates.

Customer Portal Features

-  Check Vector Fibre availability at any address
-  Raise feasibilities and order selected products
-  View our popular product profiles
-  Arrange MACs and RQ requests
-  See real time updates, track your activity, and view your services

Business Benefits

Easy

It's easy to move between Eclipse & Eclipse Lite variants with a simple no-fee MAC process

Flexible

Get access to the latest features, functions, and products as soon as they are released

Informative

Have the information and control you need at your fingertips



Services Offered

Feature	Product	Detail
Products	Access	<ul style="list-style-type: none"> • Vector Eclipse • Vector Eclipse Lite
	Transport	<ul style="list-style-type: none"> • Vector Transport • <i>Vector Spectrum (coming soon)</i>
	Networks	<ul style="list-style-type: none"> • Vector Handover (ENNI)
Functions	Feasibility	<ul style="list-style-type: none"> • Place a feasibility to check if the selected service can be provided at your selected location(s)
	Order	<ul style="list-style-type: none"> • Place an order for service against a confirmed feasibility
	MAC	<ul style="list-style-type: none"> • Change service bandwidth or variant • <i>Schedule your MAC (coming soon)</i>
	RQ	<ul style="list-style-type: none"> • Remove the selected service
Services	Documentation	<ul style="list-style-type: none"> • Product profiles • Onboarding guides
	Address checker	<ul style="list-style-type: none"> • Check to see if Vector fibre is already connected to your address
	Inventory	<ul style="list-style-type: none"> • View your services, order status, and active service details
	News	<ul style="list-style-type: none"> • <i>The Download newsletter (coming soon)</i>

Next steps?

For more information, including how to enable your access to the Vector Portal, please contact your Account Manager.